

WWL
Vehicle Services
Canada, Ltd.



#100, 820 Dock Road,
Annacis Island, Delta, BC
V3M 6A3

Phone: (604) 528-8263
Fax: (604) 528-8238
Web: www.2wglobal.com

To: Importer of Used Vehicle(s) from Asia

From: WWL Vehicle Services Canada, Ltd.

Enclosed:

1. Cover Page
2. Procedures for Clearing Vehicles
3. Vehicle Pick Up Information Sheet
4. In Bond / Arrival Notice(s)

****VERY IMPORTANT****
PLEASE READ ALL ATTACHED DOCUMENTS

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*****IMPORTANT: FOLLOW THESE STEPS IF YOU
ARE NOT USING A CUSTOMS BROKER*****

Procedures For Clearing Vehicles

Step 1 – Steamship Release

- Steamship release is provided from the Shipping Line or the Shipping Agent. WWL cannot accept Original Bills of Lading (OBL) in lieu of a steamship release, nor can we fax, mail or deliver your OBL to the appropriate Shipping Line on your behalf. For information about acquiring a steamship release please contact the shipping line directly:

Nissan Motorcar Carrier	NYK Line
C/O Montship Inc. 800 – 1111 W. Hastings Street Vancouver, BC V6E 2J3	C/O ACGI Shipping Inc. 710 – 900 W. Hastings Street Vancouver, BC V6C 1E5
Contact: Nissan Import Tel: 604-640-7400	Contact: Gabriela Williams Tel: 604-891-7448

Step 2 – Soil/Agricultural Inspection Release

- This procedure is required for all vehicles imported from Japan into Canada.
- Complete the Soil/Agricultural Request for Release Approval Form, call CBSA Agricultural unit: 604-713-9800 for a copy.
- Fax completed form to: 604-713-9844
- When the soil inspection is completed, a CBSA stamped copy will be faxed to you at the number you indicated on the form.
- For more information, go to www.cbsa-asfc-gc-ca

Step 3 – Canada Customs Release

- Once the soil inspection is completed, call CBSA at: 604-666-0547 to make an appointment to process your vehicle.
- ***DO NOT PROCEED TO 333 DUNSMUIR WITHOUT AN APPOINTMENT.***
Proceeding to Customs without an appointment will cause backups, congestion and delays.

Step 4 – Notify Vehicle Services Canada

- Fax completed customs release forms to WWL at: 604-528-8238
- **ALL 3 releases must be received by WWL 24 hours in advance of your arrival to pick up your vehicle(s) or you will be turned away until the next business day!**
NO EXCEPTIONS!
- Once all steps above have been completed, call: 604-528-8263 option 1 to verify pickup date – **call often as date and time can change due to unforeseen circumstances.**

MUST READ

Vehicle Pick Up Information Sheet

WWL **does not** and will not advise on the procedures required to clear vehicles.

WWL **cannot** advise, assist or check on the release status of your vehicle.

WWL **does not** provide brokerage services. WWL can advise of a Customs Broker if so desired.

For the release of a used vehicle from WWL, it is the responsibility of the consignee to obtain and supply all necessary documentation required. This includes but not limited to;

1. **Steamship release** (provided from the shipping company, not WWL)
** WWL will not release the vehicle if this is not taken care of prior to arriving to WWL, contact the shipping line agent to confirm it's release**
2. **CBSA release** (the soil/agricultural inspection)
3. **Canadian Customs release.**

WWL cannot release vehicle(s) for pick up until all requested documents have been provided 24 hours in advance. *Any consignees who arrive to pick up vehicles that have not fulfilled the requirements, **will be turned away**.*

Call **604-528-8263 option 1 for pick up dates.** **DO NOT** come to pick up vehicles prior to the pick up date, as you will be turned away. Under no circumstances will vehicles be released earlier. Hours of pick up are Monday to Friday (excluding holidays), 8am to 3:30pm, see **step #4** of the procedures if you are **NOT** using a Customs Broker.

Terminal charges and applicable storage fees are due and payable in exchange for delivery release. **Terminal charges and applicable storage fees are to be paid prior to pick up, by cash or cheque.** Please make cheque's payable to WWL Vehicle Services Canada Ltd.

Storage charges accrue starting on the 4th working day, after the first indicated pick up date, at **\$25.00 per day per vehicle.** Starting on the 6th working day storage will increase to **\$50.00 per day per vehicle.** Weekends and holidays are not included.

*All arrangements for pick up of the vehicle **MUST** be organized by the consignee.*

WWL does not provide any services in the starting of the vehicle, i.e. provide gas or jump starts. It is up to the consignee to have all required equipment for his/her vehicle i.e. battery pack, jumper cables and any pertinent fluids.

Consignee will be required to provide the Cargo Control Number/Bill of Lading Number and/or the serial number of the vehicle(s), upon pick up.

No claim for damage on goods will be entertained unless the ship's agent is notified to attend survey before they are removed from the terminal. Goods are at owner's risk of damage, pilferage or loss, however caused, after being landed from vessel. All claims must be directed to the shipping line, **NOT WWL.**

Vehicles can be picked up at: **#100 – 820 Dock Road, Annacis Island, Delta B.C. V3M 6A3**

For directions, please call 604-528-8263 option 2, or you may "Google" the postal code, as Dock Road is not a public access road on the internet.